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1600 N.E. Loop 410, #202
San Antonio, TX 78209

INWOOD HOLLOW

2010 SWIM SEASON

210-493-7993
(lifeguard office telephone)

210-492-8313
(pay telephone)

ASSOCIATION MANAGEMENT SERVICES (AAMS@)

1600 NE LOOP 410, SUITE 202
SAN ANTONIO, TEXAS 78209

(210) 829-7202 (office)
(210) 829-5207 (fax)

1. INTRODUCTION:

a. The safety and enjoyment of the members of the community are of primary concern in the operation of our pool. If we show courtesy and consideration for others in our use of the pool and cooperate with the lifeguards in their daily management of the pool, only a minimum of rules and guidelines should be needed.

b. When lifeguard(s) are on duty, they are in charge of the pool area. We ask for your cooperation with the lifeguards' directives or requests regarding safety, abiding by the rules and guidelines, and curtailing any activity that interferes with the swimming enjoyment of others.

2. SCHEDULE & HOURS OF OPERATION:

- a. Season OpensB March 13, 2010 through November 7, 2010.
- b. Season Opening with Lifeguards Tuesday through Sunday, 12:00 to 7:00 p.m. beginning May 29, 2010 through the August 15, 2010.

CLOSED ON MONDAYS FOR CLEANING

The Head Lifeguard and/or Association Management Services (AMS) reserves the right to close the pool at any time for emergency, weather or repair purposes.

c. Pool Hours: * **Unsupervised Swimming (No Lifeguard):** open Tuesday through Sunday 6:00 a.m. to 12:00 p.m. and 7:00 p.m. to 10:00 p.m.

* Lifeguard on duty from 12:00 p.m. to 7:00 p.m.

Tuesday through Sunday.

3. ENTRY AND POOL USE:

a. **PERSONS USING THE POOL DO SO AT THEIR OWN RISK.** The Association is not responsible for accidents, injuries or loss of personal property. The ultimate responsibility rests with the pool users who are homeowners or renters in The Inwood Hollow community and Association members.

b. The pool facilities were designed and built for the primary use and recreation of residents, their visiting relatives, and other guests. Use of the pool facilities for parties (e.g., birthday parties, ball team parties, other similar events), which may include guests who are not residents of Inwood Hollow, may be scheduled through AMS.

c. Only Association members in good standing (i.e., have annual assessment fees paid), their tenants, and their accompanied guests are permitted to use the pool and pool area.

d. Register-sign in when arriving at the pool and sign out when leaving. All guests must also be signed in and signed out when arriving and leaving the pool area.

f. This sign-in/sign-out register will serve as a factual source of information as to the days and times when the pool is used most frequently and by whom. It will also forecast any congestion problems and the need for additional lifeguards.

g. As conditions change and use of the pool increases, it may be necessary for the Pool Committee to make recommendations to the Board of Director for changes to ensure safe use of the pool.

h. The entry gate may not be propped open except by a lifeguard and only by a lifeguard until they are off duty.



Note: These rules apply only when a lifeguard is on duty.

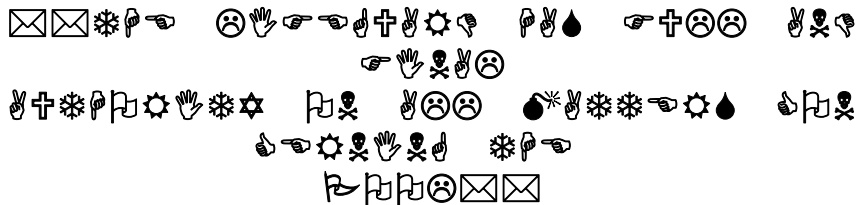


10 years old - minimum age to be admitted to the pool unaccompanied provided they pass lifeguard administered swim test.

14 years old - minimum age to be admitted to the pool unaccompanied provided they pass a lifeguard administered swim test and can supervise a child younger than ten that cannot pass a "minimal swim test".

This guidance is provided to ensure lifeguards are not used as babysitters, the safety of the pool, and recognizes the circumstances involved with older children, babysitters, and au pairs.

- o. Battery operated radios only at low volume.
- p. No food, drinks, or gum in pool.
- q. No diving at any time, except from 4 2 ft. or deeper end of pool.
- r. Any person who is, in the sole judgment of the Lifeguard, under the influence of drugs or alcohol may be excluded from the pool area.
- s. Association is not responsible for articles which are lost, damaged or stolen.
- t. Safety equipment is to be used only in the case of emergencies.
- u. To prevent/avoid chemical imbalance or filter problems with the water, please:
 - (1) Towel or shower off suntan lotion or oil before entering the pool. Oil gums up tiles and dilutes the chemicals.
 - (2) Braid, confine in a pony tail or bun, or wear a bathing cap if hair is longer than shoulder length. Loose hair cannot be back washed from the filter system and reduces its efficiency.



4. GUESTS:

- a. Only members in good standing may bring guests to the pool. The host member is responsible for his/her guest's conduct at all times.
- b. The lifeguard(s) may limit the number of guests or request guests to leave the pool in matters concerning safety or overcrowding.
- c. **A GUEST CANNOT BE A NON-PAID MEMBER OF THE ASSOCIATION COMMUNITY, I.E., ASSOCIATION MEMBERS WHO HAVE NOT PAID THEIR ASSESSMENTS. THESE MEMBERS MAY NOT ENTER THE POOL OR POOL AREA AS A GUEST OF A PAID MEMBER.**

5. POOL PARTIES:

- a. An organized event with more than ten (10) people is considered a party, and requires a reservation through AMS and the hiring of additional lifeguards at the expense of the party host.
- b. Only Association members or tenants in good standing (as defined in para 3.c. above) may reserve the pool/pool facilities for parties. All pool parties must be arranged, in advance, with AMS.
- c. Members must make requests for pool party reservations by completing a Reservation-Lease Agreement through AMS.
- d. The reservation request MUST be submitted to AMS at least seven (7) business days before the date of the party. All parties requested are contingent on lifeguard availability. The more notice provided, the better the availability possibility.
- e. All pool rules and guidelines specified herein apply during all pool parties.

f. At least two (2) Association lifeguards will be required to be on duty for all parties for ten to forty (10-40) people. For parties with forty one to sixty (41-60) people attending, three (3) lifeguards will be required to be on duty. These lifeguards are in addition to the guards that may already be on duty.

g. NO MORE THAN 60 GUESTS SHALL BE ALLOWED AT PARTIES. The Association Office reserves the right to require additional guards for special circumstances and age considerations.

h. The time scheduled for a party is limited to three (3) hours.

i. Parties may be scheduled for Sunday, Tuesday, Wednesday and Thursday from 10am to 10pm, and Friday and Saturday from 10am to 12am (midnight).

j. Parties are *not* exclusive until after 10pm.

k. The cost for additional lifeguards is paid by the member scheduling the event. In addition, a \$25.00 security deposit is required. The deposit is refundable, provided that the facility is left in a clean and undamaged condition.

l. No more than three (3) parties can be scheduled on the same day, and the times of those events may not overlap with each other.

6. POOL CONDUCT/GENERAL POOL RULES:

a. Smoking is **not** allowed inside the fenced pool area.

b. Pool users must be properly attired in swim wear. No cut-off pants are permitted. Lifeguards will use their judgment in determining what proper attire is.

c. Swim suits only. No diapers in pool unless covered by rubber pants. Children under 3 or not toilet trained must wear either diapers approved for swimming or plastic/ rubber pants. *Parents may*

be held responsible for additional cleaning costs.

d. During "Unsupervised Swimming," all children under 18 **MUST** be supervised by a designated adult 18 or over. Pool keys **MUST NOT** be given to children under 18.

e. Unless children demonstrate to the lifeguard their ability to swim, they must be accompanied by an adult while in the pool area. Children should not swim unless an adult is at home to be notified in the event of an emergency, illness, or conduct problems. Children ten (10) years old must be accompanied by an adult. (See 10-14 rule).

f. Only children under 4 may use the wading pool.

g. A responsible adult must be within physical reach of a non-swimmer at all times.

h. There will be a rest period for all children under 18 the last ten minutes of each hour.

i. Parents are responsible for supervision of their children.

j. Running, rough play (in or out of the pool), excessive splashing, and diving from the sides of the pool where marked "NO DIVING@ are dangerous and not allowed.

k. Glass, breakable items, and pets can be a health and safety hazard and are not allowed in the pool area.

l. Persons with communicable diseases, open cuts or sores are not allowed in the pool.

m. No balls, Frisbees, or throw toys allowed. (Lifeguard discretion)

n. No loud, abusive or vulgar language.